# QUICK START GUIDE

Thank you for purchasing the iStorage diskAshur². Your diskAshur² is preformatted in NTFS and shipped with a default Admin PIN of 11223344 and although it can be used straight out of the box with the default Admin PIN, for security reasons, we highly that a new Admin PIN be created immediately by following the instructions under the heading 'Changing the Admin PIN'.

## First Time Use

Your diskAshur² undergoes a rapid self-test to verify all security components are working properly each time you plug into a powered USB port. The LEDs will go through 3 test stages, blinking in sequence RED, GREEN and BLUE, followed by two GREEN blinks and then to RED (Standby State) on a successful test. Any test failure will force the diskAshur² to securely reset itself and automatically resume the self-test without affecting the security characteristics or any data stored on the drive.

To unlock the diskAshur² for the first time with the default Admin PIN, insert the integrated USB 3.1 cable to a powered USB port and follow the instructions in the table below.

| | | |
|---|---|---|
| 1. In Standby State (solid RED LED), enter the default Admin PIN '**11223344**' and then press the '**UNLOCK**' button | | GREEN and BLUE LEDs will alternately blink several times and then to a solid BLUE LED changing to a blinking GREEN and finally to a solid GREEN LED |

Note: Once the diskAshur² has been successfully unlocked, the GREEN LED will remain on and in a solid state. It can be locked down immediately by pressing the '**LOCK**' button once or by (strongly recommended) clicking the 'Safely Remove Hardware/Eject' icon within your operating system.

### PIN Requirement

- PINs must be a minimum length of **7** and maximum **15** digits.
- Cannot contain all sequenital numbers (2345678 or 9876543).
- Cannot contain all repeating numbers (1111111).
- The SHIFT key can be used for additional combinations (e.g. SHIFT+1 is a separate value to just 1).

diskashur²®

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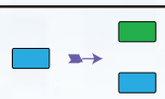
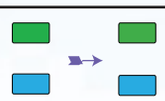
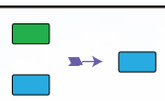
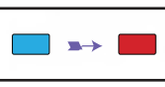
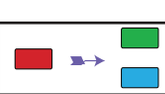
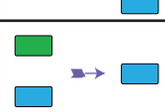
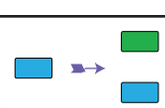
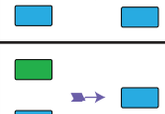
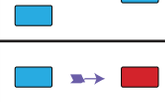
## Changing the Admin PIN

To change the Admin PIN to your own unique 7-15 digit PIN, follow the steps below.

| | | |
|---|---|---|
| 1. In Standby State (solid RED LED), press and hold down both the '**UNLOCK** and number '**1**' buttons | | Solid RED LED will change to blinking GREEN and BLUE LEDs |
| 2. Enter the default Admin PIN '**11223344**' and press the '**UNLOCK'** button | | GREEN and BLUE LEDs blink rapidly together for a few seconds then to a solid GREEN and finally a solid BLUE LED indictaing the diskAshur² is in 'Admin Mode' |
| 3. In Admin mode (solid BLUE LED), press and hold down '**UNLOCK + 2**' buttons |  | Solid BLUE LED will change to blinking GREEN and solid BLUE LEDs |
| 4. Enter your **NEW** Admin PIN and press '**UNLOCK**' button |  | Blinking GREEN and solid BLUE LEDs will switch to a single GREEN LED blink and then back to blinking GREEN and solid BLUE LEDs |
| 5. Re-enter your **NEW** Admin PIN and press '**UNLOCK**' button |  | Blinking GREEN and solid BLUE LEDs change to a rapidly blinking BLUE LED and finally to a solid BLUE LED indicating the Admin PIN has been successfully changed |
| 6. To exit Admin Mode press the '**LOCK**' button |  | Solid RED LED indicates the drive is locked and in the standby state |

## Adding a New User PIN in addition to the Admin PIN

In addition to the Admin PIN, the diskAshur² can be configured with an independent User PIN.
To create a new User PIN follow the steps below.

| | | |
|---|---|---|
| 1. In Standby State (solid RED LED), press and hold down both the '**UNLOCK** and number '**1**' buttons |  | Solid RED LED will change to blinking GREEN and BLUE LEDs |
| 2. Enter your Admin PIN (default '**11223344**') and press the '**UNLOCK'** button |  | GREEN and BLUE LEDs blink rapidly together for a few seconds then to a solid GREEN and finally a solid BLUE LED indictaing the diskAshur² is in 'Admin Mode' |
| 3. In Admin mode (solid BLUE LED), press and hold down '**UNLOCK + 3**' buttons |  | Solid BLUE LED will change to blinking GREEN and solid BLUE LEDs |
| 4. Enter your **NEW** User PIN and press '**UNLOCK**' button | | Blinking GREEN and solid BLUE LEDs will switch to a single GREEN LED blink and then back to blinking GREEN and solid BLUE LEDs |
| 5. Re-enter your **NEW** User PIN and press '**UNLOCK**' button |  | GREEN LED rapidly blinks for a few seconds then changes to a solid BLUE LED indicating the User PIN has been successfully created |
| 6. To exit Admin Mode press the '**LOCK**' button |  | Solid RED LED indicates the drive is locked and in the standby state |

## Unlocking with either the Admin or User PIN

### Unlock with Admin PIN ( PIN + 🔓 )

1. To unlock the diskAshur² as Admin, enter your Admin PIN and then press the 'UNLOCK' button. GREEN and BLUE LEDs will alternately blink several times and finally changing to a solid GREEN LED indicating the drive is unlocked and ready to use as Admin.

### Unlock with User PIN ( 🔓 + PIN + 🔓 )

2. To unlock the diskAshur² as the User, press the '**UNLOCK**' button, all LEDs will blink on and off, then enter your **User PIN** and press the '**UNLOCK**' button again. GREEN and BLUE LEDs will alternately blink several times and finally changing to a solid GREEN LED indicating the drive is unlocked and ready to use as the User.

For more features and detailed instructions please refer to the user manual pre-loaded on your new diskAshur² and also available on our website.

iStorage provides the following helpful resources:

- iStorage Website (https://istorage-uk.com). Check for up-to-date information.
- E-mail us at support@istorage-uk.com
- Call the Technical Support Department at +44 (0) 20 8991 6260
- iStorage's Technical Support Specialists are available from 9:00 a.m to 5:30 p.m GMT, Mon- Fri.

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