



- 1** ↑ SHIFT button
- 2** 🔓 UNLOCK button
- 3** 🔒 LOCK button
- 4** LED Indicator lights

When you first plug in the diskAshur PRO, the unit will do a self-test to verify all security components are working properly. The LEDs will go through 3 test stages **RED**, **GREEN**, and **BLUE**. This will be followed by three **GREEN** flashes on a successful test. Any test failure will leave the unit in an inoperable state with the **RED** LED flashing.

## First Time Use

Before the drive can be used, the Admin PIN MUST be set. The LED will display Solid **BLUE** and Solid **GREEN** to indicate the diskAshur PRO is waiting for a PIN to be set.

To Set-up the Admin PIN:

1. Press **UNLOCK + 9**. The LED will change to Solid **BLUE** and Blinking **GREEN**.
2. Enter the new Admin PIN and press **UNLOCK** key. If accepted the **GREEN** LED will flash for 3 short blinks, then return to Solid **BLUE** and Blinking **GREEN**.
3. Re-enter the Admin PIN and press the **UNLOCK** key. If accepted the **GREEN** LED will be Solid for 3 seconds.
4. LED will then turn **BLUE** and remain in Admin mode for 30 seconds or if the **LOCK** key is pressed, will return the drive to a standby state.
5. The Admin PIN is now set and will allow access to the drive or the Admin features.
6. To **UNLOCK** the drive, exit Admin by pressing the **LOCK** button. Then enter the new PIN and press **UNLOCK**.

\*Note: PINs must be a minimum length of 7 maximum 16 digits.  
Cannot contain all consecutive numbers (2345678 or 9876543)  
Cannot contain all same number (1111111)  
The **SHIFT** key can be used for additional combinations.  
**SHIFT + 1** are a separate value than just 1.

# Locking the Drive

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To lock the drive, press the **LOCK** button.

If data is still being written to the drive, diskAshur PRO will wait until all data has been written to the drive and then it will lock automatically.

Note: The diskAshur PRO will not be recognized by the operating system in the standby state.

# Unlocking the Drive

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To unlock the drive, enter either a User PIN or Admin PIN and press the **UNLOCK** button.

# Adding a new User PIN

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1. Enter the Admin Mode (**UNLOCK + 0** for five seconds. Enter Admin PIN and press **UNLOCK**).
2. Press and hold **UNLOCK + 1** until the LED turns to Solid **BLUE** and Blinking **GREEN**.
3. Enter a User PIN and press **UNLOCK** (a minimum of 7 digits and a maximum of 16 digits). The LED flashes **GREEN** three times, then returns to Solid **BLUE** and Blinking **GREEN**.
4. Re-enter the new User PIN and press **UNLOCK**. If the LED stays solid **GREEN** for two seconds and then solid **BLUE**, the User PIN was successfully added.

# Performing a Complete Re-Set

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To perform a complete reset of the drive, do the following:

1. Press and hold the **LOCK** button while you attach the diskAshur PRO to an available USB port on your computer. The LED will flash **RED**, **GREEN** and **BLUE** alternately.
2. Press and hold **LOCK + UNLOCK + 2** for 10 seconds until the LED turns Solid **GREEN** for two seconds, followed by Solid **BLUE** and Solid **GREEN**. You have successfully reset the diskAshur PRO.

# Technical Support

iStorage provides the following helpful resources for you:

1. iStorage's Website (<http://www.istorage-uk.com>)

This gives you the ability to check for up-to-date information

2. E-mail us at [support@istorage-uk.com](mailto:support@istorage-uk.com)

3. Call the Technical Support Department at **+44 (0) 20 8991 6260**

iStorage's Technical Support Specialists are available from 9:00 a.m to 5:30 p.m , Greenwich Mean Time, Monday through Friday.